



Our warranty for VCP windscreen is as follows:

- *“VCP windscreen shall be warranted for a period of three years against defects in weaving and coating.”*

In essence, we state that the fiber shall be evenly spaced during the weaving process (not wave) or, that the coating shall not be blotchy or missing.

If, after installation, visual breakdown occurs, it is because of:

- 1) Improper installation which can cause the screens to flap on the fence. This results not only in a peeling of the coating off the fiber, but a tearing of the fiber itself.*
- 2) Wind gusts exceeding 20-30- miles per hour will create strains in the material which result in a striping of the product. This is similar to a knee breaking through a pair of pants. The stress at that particular area causes the material to strain. Again, when screens endure winds exceeding 20-30 miles per hour, they will strain and this results in a striped effect.*

Wind stress can also cause some of the following damage:

- *A tearing away of hems.*
- *Pulling out of grommets.*
- *Slits (open tears), again, generally running in a vertical position.*

As a manufacturer of windscreen, again, our warranty covers defects in material, not abrasion from fencing, high wind velocities, or wind whip due to improper installation. These items would be normally covered by insurance, since they are caused by “acts of nature”.

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